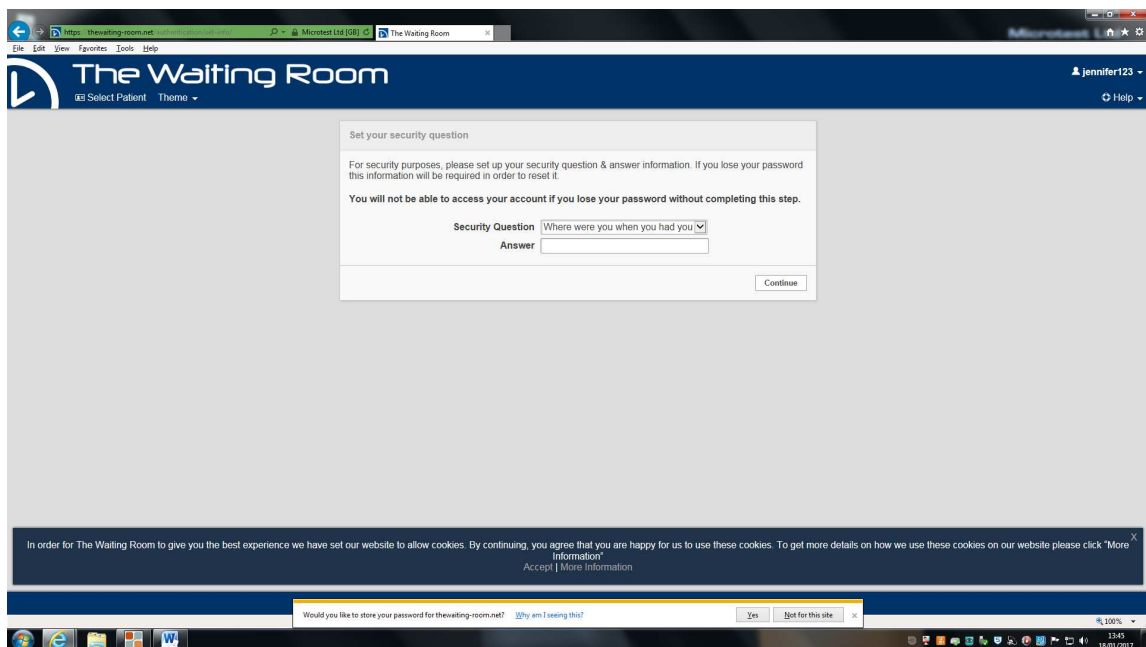


Information for current users of The Waiting Room 1 - We will be soon upgrading to The Waiting Room 2.

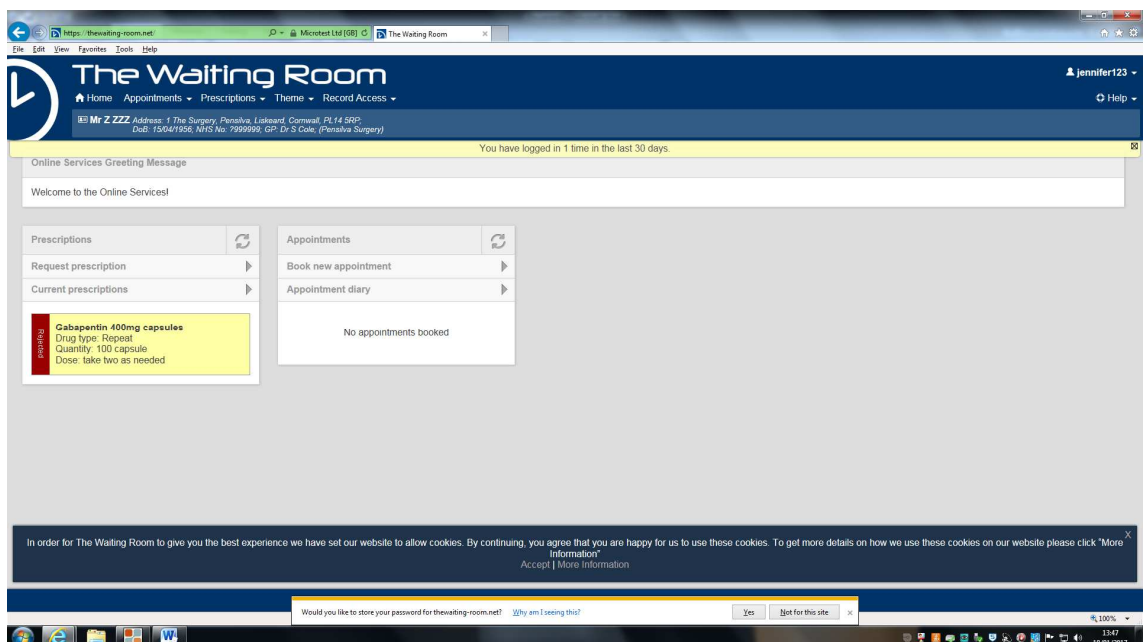
It will give patients all the benefits from the previous Waiting Room service such as booking appointments and ordering repeat prescriptions, with more facilities being added in the near future. Over the next 2 months your account will be migrated, and when it has, you will see the following message when you log in as normal.



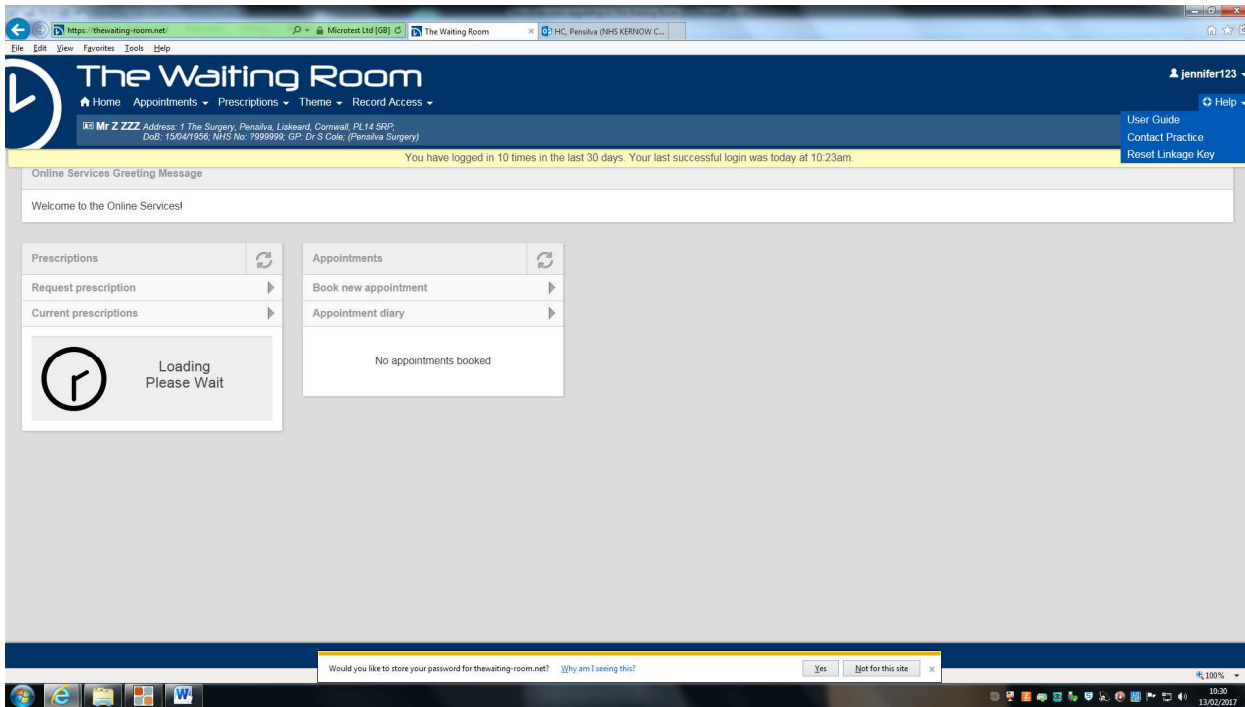
Click on the OK button and you will be taken to the new website. When prompted please enter your user name and password again. You will be asked to set up a security question and answer, as pictured below.



You will now be logged into the Waiting Room 2. You may want to save the link to your favourites or use our website for the new link to The Waiting Room 2.



There is a help button in the top, right hand corner to help you navigate around the new site.



If you are still having problems or have any questions or queries please contact Jessica at Pensilva Health Centre.

Her normal working hours will be:

Monday 9-1
Tuesday 8:30-4:30
Thursday 8:30-4:30
Friday 9-5

If you're not a current user of The Waiting room, please complete this form and bring into reception with your ID.

If you would like to register for using Pensilva Health Centre's Patient Online Services including appointment booking and repeat prescription facility, please complete the form below.

Forename	
Surname	
Address	
Telephone No	
Date of Birth	
Email address	

Please note your email address must be unique for each person registered, you cannot use the same email address to order for more than one person.

I agree to the practice using my details to contact me and wish to register to access the online services of the practice.

Signed: _____ Date _____

Office use only:

ID seen: Driving Licence

Passport

Utility Bill

Birth Certificate

Other (Please state) _____

Verified By: _____ Date _____